



AT PARK CITY

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Dear Sweetwater Lift Lodge Owners,

Summit County released an updated [Public Health Order](#) on Friday, May 1st, which outlines the stabilization phase to slowly reopen businesses and hotels in the area. Summit County lists procedures and guidelines that must be followed by hotels, resorts, and its guests.

The Sweetwater Lift Lodge will be **reopening to the general public on May 15th.**

While many of the requirements from the State of Utah and Summit County are strict and may seem a little unnecessary, the resort is committed to following the guidelines and procedures listed in the In order so that we are not penalized by the County and State as any infraction could result in the impact of our operating approval during this time.

1) Activities & Events:

- All activities and events such as the Manager's Wine & Cheese, Margarita Night, and Sunday Continental breakfast will be discontinued. Food and beverages for activities will be prohibited.
- Gatherings of more than 20 guests in the common areas is prohibited.

2) Common Areas:

- Pool, Spa, Sauna, Gym, and Business Center facilities will be closed until notified by Summit County for reopening.
- Lobby and Entertainment Rooms (Media & Game Room) will be closed.
- Hand sanitizers will be accessible in all common areas.

3) Housekeeping & Maintenance Service:

- Daily housekeeping will be discontinued during the guest stay.
- Service will be limited to post-departure cleaning.
- Extra pillows and blankets will be removed from guest rooms. These additional items must be requested from the Reception desk.
- Non-emergency maintenance requests while the room is occupied will be discontinued.
- For emergency maintenance requests, guests will need to leave the unit during the service work.

5) Checking In:

- All Front Desk staff will be required to wear a mask.
- Key Cards, Parking Permits, and Pens will be wiped and sanitized.
- A plexiglass barrier will be installed at the Reception Desk to protect guests and Front Desk staff.
- Guests will be asked to use hand sanitizers and wear a mask in public areas of the resort.
- 6-foot social distancing will be required upon check-in with the use of temporary tape indicators on the floor.

Owners with weeks in May and June can continue to arrive and check-in for their week use. If you don't intend to use your week or you have questions about possible vacation banking options, please contact Owner Services at: [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com).

If you have questions about Summit County's Covid-19 stabilization efforts and how it affects the resort, please contact the Reception Desk in one of two ways:

Phone: (435) 200-0300

Email: [frontdesk@sweetwater-liftlodge.com](mailto:frontdesk@sweetwater-liftlodge.com)

To stay up to date on the latest information and stabilization efforts at the resort and in Park City, visit:

<https://www.sweetwater-liftlodge.com/statement-corona-virus>.

We thank you for your understanding at this time.

Sincerely,

Sweetwater Lift Lodge

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