December 2017



AT PARK CITY



A Message From Your Board President

Dear Sweetwater Lift Lodge Owners and Guests,

Many of you may not be aware that Sweetwater Lift Lodge has carried out an enormous amount of work on the property over the past few years. While the work carried out has been done in areas that are less (back of the house) visible to you, much of the work affects the infrastructure of the resort: plumbing, heating, roof repair, pool and spa upgrades, key card systems, rain gutters and drainage issues, interior sprinkler alarm systems, security systems, and general improvements of the property overall.

Now that we have the bulk of these large projects behind us, I'm happy to report that 2018 will be the beginning of more significant improvements for the resort in areas that will have a more visible impact upon all of us.

We are using a phased approach for these improvements so that the program will be carried out in a systematic and orderly manner in each building over a period of time. The objective is to raise overall standards of the property across the board.

Specific items to be addressed are new appliances (refrigerator, stove, dishwasher, microwave), refurbishment and refinishing of all damaged and scratched furniture, repair of all cabinetry (as needed in every unit), new carpet throughout all units of the resort, and a completely renovated fitness center, new game room for children, and an enhanced lobby in the main building.

Another important item to be introduced is a new electronic comment card program which will be sent upon check out to each owner and guest so that your feedback will be delivered to the resort in a timely manner. This process will also allow you to rate the resort on Trip Advisor which is the most popular method by which resorts in Park City are evaluated. High ratings on Trip Advisor typically enhance the value of our property in the Park City Community.

In addition, we will continue to provide electronic newsletters to update all of our owners of our progress throughout the year. The newsletters will also be printed and available at the resort's reception desk, which can be picked up on your arrival to the resort. In the meantime, we continue to receive positive comments about our enhanced activity programs which include the weekly manager's breakfast, weekly wine and cheese parties, weekly margarita nights, and the weekly movie nights which are provided in our recreation area.

We hope that you find this information helpful and look forward to getting your feedback on your next visit through our new Sweetwater Lift Lodge comment card program. We are sure you will find the updates to our newsletter informative in keeping you abreast in all of the improvements we are addressing. Thank you in advance for your patience and support as we make positive improvements to your property.

Sincerely Yours,

Herb Maddock President Sweetwater Lift Lodge

Sweetwater Lift Lodge Owner's Area

Visit the Owner's Area at the Sweetwater Lift Lodge website by clicking the link below:

Sweetwater Lift Lodge Owners

Find important documents and helpful information about maintenance fees, board meetings, bonus time, exchange information, and more.



Key Contact Information

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> <u>General Manager - Martin Escobedo</u> Email: <u>martin@liftlodgeresort.com</u>

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