AT PARK CITY

Dear Sweetwater Lift Lodge Owners,

We are experiencing a high call volume and understand that many owners have questions about their upcoming week use. If you have an upcoming week between now and through the end of April 2020, we are offering vacation banking options for you to use your week during another time frame. Those time frames are:

All of May 2020/2021 September 18, 2020 - November 30, 2020 September 17, 2021 - November 30, 2021

Unfortunately, we are unable to issue any refunds for maintenance fees, but will waive any fees related to vacation banking, guest certificates, and upgrade fees to a different unit type. If you have already pre-paid for a guest certificate, we will credit your account and apply the certificate for use at a later date.

When you are ready to book your week reservation, please have your intended dates in mind and contact Owner Services at owner@sweetwater-liftlodge.com as inventory is subject to availability.

Resort Updates

On March 15th, the Board of Health for Summit County released a <u>Public Health Order</u> advising resorts to close communal areas such as swimming pools, gyms, and meeting rooms. The Sweetwater Lift Lodge has closed access to the swimming pool and jacuzzi, sauna, game room, fitness center, business center, and entertainment area. We have also discontinued weekly resort activities as advised by the federal government to limit group gatherings.

We understand that this is a time of uncertainty and we are monitoring the daily updates provided by Summit County, the CDC, and the U.S. government. At the time of this notice, the resort remains open and is following the recommended procedures from the CDC. Our staff will continue to sanitize and disinfect common areas, practice and promote safe and hygienic procedures for guests staying at the resort, as well as implement social distancing measures in lobbies and communal areas.

For up-to-date news on Coronavirus (COVID-19) and how it is impacting Park City and the resort, please visit www.sweetwater-liftlodge.com/statement-corona-virus.

Thank you for your patience and understanding. We are in this together.

Sincerely,

Sweetwater Lift Lodge