



AT PARK CITY

Dear Sweetwater Lift Lodge Owners and Guests,

As we all continue to monitor the novel coronavirus (COVID-19) situation very closely, we wanted to reach out and share the actions Sweetwater Lift Lodge is taking to keep our resort safe and clean for you, our employees, and the community.

Your Travel Safety

As it has always been, the safety and security of our guests and team members remains our highest priority. We take great pride in maintaining the highest standards of cleanliness and hygiene. In response to the coronavirus, we have taken additional measures developed in consultation with global and local public health authorities (including the [WHO](#) and [CDC](#)) to make our cleaning and hygiene protocols even more rigorous:

- Our resort teams are receiving ongoing briefings and enhanced operating protocols.
- We have increased the frequency of cleaning our public areas (including lobbies, elevators, door handles, public bathrooms, etc.) and have continued the use of hospital-grade disinfectant.
- We have increased the deployment of antibacterial hand sanitizers.
- Ensuring our employees have the information they need to stay healthy or stay at home if they are feeling unwell.

Your Reservations

Up until this weekend, we have not had any cancellations beyond what might be considered normal for the resort. As a result of the policies put in place by the US government about coronavirus (COVID-19), guests from the Schengen area in Europe, or travelers who have been in the Schengen area in the past 14 days with a check-in date between Saturday, March 14, 2020 and Tuesday, April 14, 2020 will be prevented from traveling to the US and staying at the resort.

Schengen countries: Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia,

Spain, Sweden, Switzerland.

We are prepared to navigate these challenging circumstances with everyone's safety in mind and will certainly keep you informed on any dramatic changes at the resort.

Sincerely,

Herb Maddock, Board President
Sweetwater Lift Lodge
